CURRICULUM VITAE

ASHABA ROBERT

Gender: Male

Nationality: Ugandan

Marital Status: Single

Mobile: +256-782 / 0701 417 900

Email: ashaba.robert@gmail.com | rashaba@umu.ac.ug

Department of ICT

Uganda Martyrs University

P.O. Box 5498, Kampala, Uganda

PROFESSIONAL PROFILE

Dedicated and self-motivated Information Technology professional with a **Master of Science in Information Systems** and a **Bachelor of Science in Information Technology**. Experienced in IT technical support, computer maintenance, software installation, network configuration and troubleshooting, database applications, and user support.

Demonstrates strong practical experience supporting computer laboratories, staff and student computers, printers, wireless access points, and network infrastructure. A hardworking team player who learns quickly, works effectively under minimal supervision, and is committed to delivering reliable technical solutions.

EDUCATION

Period	Institution	Qualification
2023	Huawei academy	**Huawei certified academy instructor**
2014–2016	Uganda Martyrs University	**Master of Science in Information Systems**
2010–2013	Uganda Martyrs University	**Bachelor of Science in Information Technology**
1999–2000	Kampala College of Business	**Diploma in Business Administration**
1996–1998	C/O Kyogyera Secondary School	**U.A.C.E**

Period	Institution	Qualification
1993–1996	Bujaga Secondary School	**U.C.E**
1987–1993	St. Aloysius Primary School	**P.L.E**

Master's Research Project

A Mobile Phone-Based Antenatal Appointment Management System

PROFESSIONAL EXPERIENCE

Uganda Martyrs University / Marianum Printing Press Ltd

Position: Office Assistant

Period: 2004–2009

Key Responsibilities:

- Headed the printing section and coordinated day-to-day printing activities.
- Operated photocopiers, printers, and related office equipment.
- Performed data entry and document processing.
- Provided first-level computer and machine troubleshooting support.
- Installed and configured computer software.
- Installed and configured printers on computers.
- Assisted users with basic computer-related technical issues.

Uganda Martyrs University – Department of ICT

Position: IT Trainee / Intern

Period: July–August 2012

Key Responsibilities:

- Installed software in computer laboratories.
- Terminated Ethernet network cables.
- Practiced IP addressing and subnetting.
- Assisted with basic computer and network support activities.

Uganda Martyrs University – Department of ICT

Position: IT Trainee / Intern
Period: June–August 2013

Key Responsibilities:

- Installed and configured software in computer laboratories.
- Terminated Ethernet cables.
- Practiced IP addressing and subnetting.
- Assisted with IT support and maintenance activities.

Uganda Martyrs University – Department of ICT

Position: ICT technician
Period: August 2014–Present

Key Responsibilities:

- Install and configure software in computer laboratories.
- Troubleshoot network connectivity problems in offices and computer laboratories.
- Format and maintain staff and student computers.
- Install and configure office printers.
- Repair and maintain desktop and laptop computers.
- Terminate Ethernet network cables.
- Configure IP addresses on laboratory, staff, and student computers.
- Perform network troubleshooting involving LAN/WAN environments.
- Install and configure wireless access points on campus and at the university farm.
- Provide technical support to staff and students.
- Assist with general computer hardware and software maintenance.

TECHNICAL SKILLS

Networking

- LAN/WAN configuration and troubleshooting.

- Cisco networking fundamentals.
- Huawei technologies
- Switch and router configuration.
- IP addressing and subnetting.
- Ethernet cable termination.
- Wireless access point installation and configuration.
- Network troubleshooting and maintenance.

Database Management

- Database design and application development using **MySQL**.
- Basic database administration and troubleshooting.

Programming & Web Technologies

- PHP
- HTML
- Java
- C++
- VBA in Microsoft Excel

Operating Systems

- Microsoft Windows operating systems and applications.
- Linux.
- macOS.

Software & Applications

- Microsoft Office applications.
- Adobe Photoshop.
- Adobe Illustrator.
- Adobe After Effects.

- Adobe InDesign.
- WordPerfect.
- QuickBooks.

Computer Hardware & Support

- PC maintenance and repair.
- Software installation and configuration.
- Printer installation and troubleshooting.
- Computer laboratory maintenance.
- First-line technical support.

Other Professional Skills

- Technical research and project reporting.
- Project management.
- Documentation and report writing.
- Communication and interpersonal skills.
- User support and problem solving.

PROFESSIONAL TRAINING & SHORT COURSES

Year	Course / Training
2001	**Computer Training:** Introduction to Computers, Microsoft Word, Adobe PageMaker, Microsoft Access and QuickBooks
2005	**Cisco CCNA:** Designing and Supporting Computer Networks
2011	**STEP Training:** Entrepreneurship Skills

KEY COMPETENCIES

- Strong oral and written communication skills.
- Excellent teamwork and interpersonal skills.
- Ability to work effectively under minimal supervision.

- Strong problem-solving and troubleshooting abilities.
- Ability to work under pressure and meet deadlines.
- Hardworking, reliable, and dedicated.
- Ability to follow instructions and organizational procedures.
- Willingness to learn new technologies and acquire new skills.
- Strong customer/user support orientation.
- Ability to adapt to new environments and technical challenges.

LANGUAGES

Language	Writing	Speaking
English	Excellent	Excellent
Runyakitara	Very Good	Very Good
Kiswahili	Fair	Fair
Luganda	Good	Good

KEY ACHIEVEMENT

1.Bachelors in Information technology Research Project

Title:Animal and Crop Disease Reporting System (ANICREPS)
Designed a mobile application, **Animal and Crop Disease Reporting System (ANICREPS)**, aimed at simplifying communication and reporting within the agricultural sector.

2.Master of Science in Information Systems Research Project

Title: *A Mobile Phone-Based Antenatal Appointment Management System*

The research focused on the development of a mobile phone-based system intended to improve the management and communication of antenatal appointments.

3.**Huawei academy best Instructor in cloud computing at groble stage**

PERSONAL INTERESTS

- Playing and watching football.
- Travelling.
- Making friends and networking.
- Learning new skills and technologies.

REFEREES

1. Dr Rahuman Sanya

Senior lecturer Makerere university
P.O. Box 98, Kampala, Uganda
Tel: 0700 110 055

2. Prof. Dr. Fr. Peter Kanyandago

DVC Ibanda University
Tel: 0772 696 032 / 0700 198 086

3. Dr. Emmanuel Mugejera

Lecturer Department, Information Systems

Uganda Martyrs University

P.O. Box 5498, Kampala, Uganda

Mobile: +256 702 398 090 / +256 774 475 212

DECLARATION

I declare that the information provided in this Curriculum Vitae is true and correct to the best of my knowledge.

Signature: 